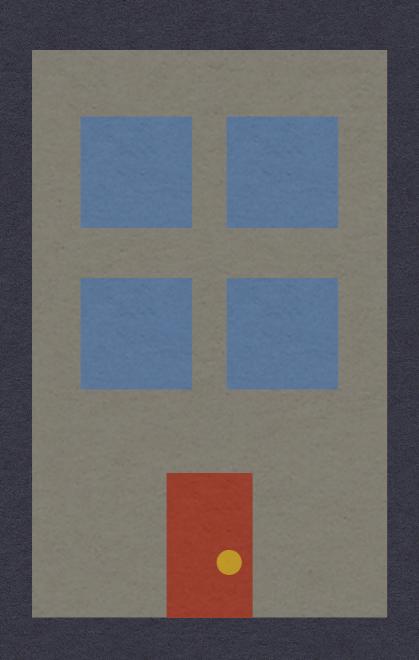
Jacob Campbell, LICSW Heritage University

SOWK 487 Spring 2020



# GROUP WORK IN ORGANIZATIONAL AND COMMUNITY SETTINGS

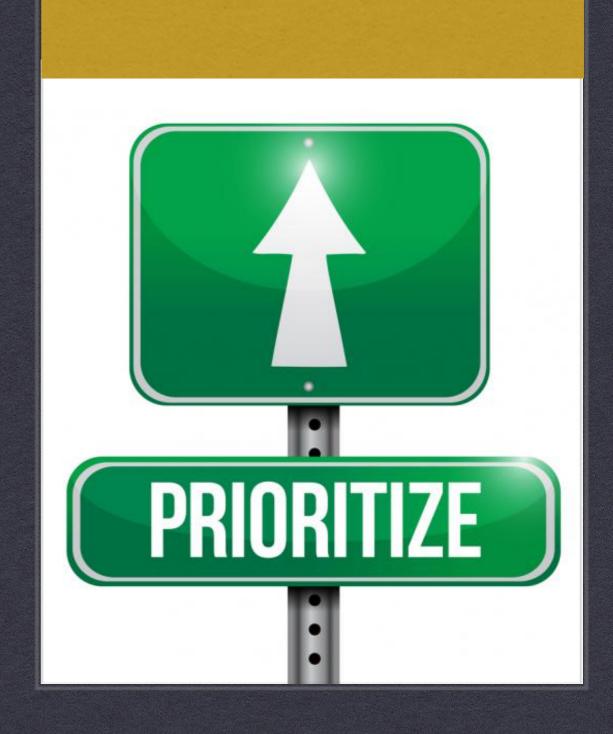
PART I

## PRIORITIZE YOUR VALUES VALUES

#### **PUT FIRST THINGS FIRST**

- Acceptance
- Family
- Friends
- Health
- Honesty
- Love

- Money
- Respect
- Spirituality
- What you want



Jacob Campbell, LICSW Heritage University

**Group Work in Organizational and Community Settings** 

#### Agenda

- Community-Based Participatory Research Partnerships
- \* Ethics in community practice
- \* Leadership

### Characteristics of Effective Groups

- Mutual commitment of members to clearly defined operational goals
- \* Two-way communication
- \* Mutual leadership & shared power
- \* Appropriate decision-making procedures

## Characteristics of Effective Groups

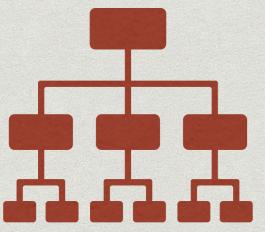
- Ability to challenge each other in constructive manner
- \* Ability to resolve conflicts effectively
- \* Mechanisms for mutual accountability
- \* Ability to appropriately engage the skills and expertise of group members



Environmental Characteristics







Structural Characteristics



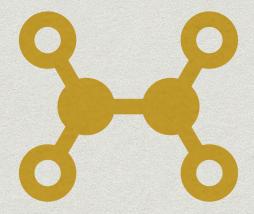
Partnership
Programs and
Interventions



Intermediate
Measure of
Partnership
Effectiveness



Output Measures of Partnership Effectiveness



Group Dynamics
Characteristics
of Effective
Partnerships

Conceptual Framework for Assessing Group Dynamics as an Aspect of the Effectiveness of the CBPR Partnership Process

(Israel et al. 2013)

**Group Work in Organizational and Community Settings** 

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#### **Environmental Characteristics**

- \* Previous collaboration
- \* Community response to issue
- \* Geographic/cultural diversity
- \* Social and economic determinants of health
- \* Challenges/barriers (e.g. institutional policies, time constraints)



#### Structural Characteristics

Membership

Complexity

Formalization



(Israel et al. 2013)

Group Work in Organizational and Community Settings



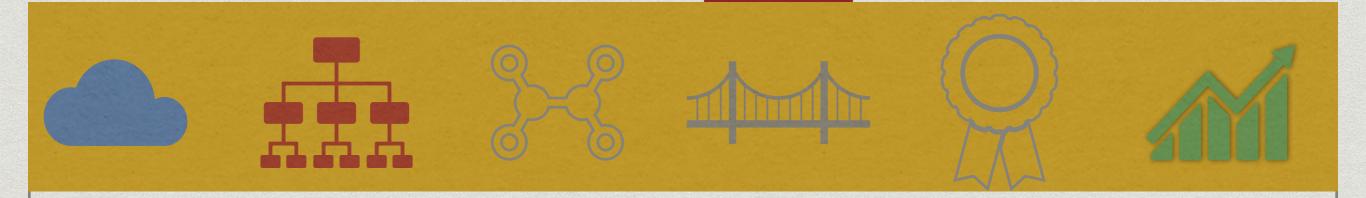
#### Group Dynamics Characteristics of Effective Partnerships

- \* Shared leadership, including task and maintenance leadership behaviors
- \* Two-way open communication
- Recognition of conflicts and constructive conflict resolution
- Cooperative development of goals and shared vision
- \* Participatory decision making process that are flexible and use consensus for important decisions

- \* Agreed-upon problem-solving processes
- Shared power, influence and resources
- \* Development of mutual trust
- Collaborative evaluation of both
   task/goal and process objectives
- \* Well-organized meetings with collaboratively developed agendas and facilitation consistent with these characteristics (management)

(Israel et al. 2013)





#### PARTNERSHIP PROGRAMS AND INTERVENTIONS



(Israel et al. 2013)

Group Work in Organizational and Community Settings



#### Intermediate Measure of Partnership Effectiveness

- \* Perceived effectiveness of the group in achieving its goals
- Perceived personal, organizational, and community benefits and costs of participation
- \* Extent of membership involvement
- \* Shared ownership and cohesiveness/commitment to collaborative efforts
- Individual, group and community empowerment: Future expectations of effectiveness
- Bridging social ties
- \* Synergy





#### Output Measures of Partnership Effectiveness

- Achievement of program and policy objectives (e.g., collaborative problem solving, quality of life, health)
- \* Institutionalization of programs and/or partnerships

### PASCOVERY COALITION

## HOW WOULD YOU ASSESS WHERE YOU ARE AT AND WHAT WOULD YOU DO?





#### **ETHICAL DILEMMAS**

IN MACRO SOCIAL WORK PRACTICE

